

Balkissa is a visionary senior executive known for driving strategic initiatives and pioneering automation solutions. She excels in balancing process optimization with advanced tools to achieve sustainable practices and exceptional business outcomes. Balkissa is a proven leader in fostering cross-functional collaboration, coaching high-performing teams, cultivating partnerships, and seamlessly integrating Industry 4.0 technologies to elevate operational efficiency and drive profitability.

As the Intelligent Automation Manager at NEI Global Relocation since March 2020, Balkissa has spearheaded multiple strategic initiatives and conducted POCs for groundbreaking automation solutions in document processing, process mining, robotics, and machine learning. She implemented robust automation infrastructure and monitoring from the ground up, ensuring seamless integration of automation solutions both internally and with client systems. Balkissa has crafted and executed visionary strategies to optimize and intelligently manage automation implementations across NEI's operations.

Previously, Balkissa served as a Senior Robotic Process Automation Analyst and Senior Business Transformation Analyst at Kiewit Corporation, where she led the design and implementation of sustainable automations, managed production support, and conducted process improvements. Her leadership and expertise extended to coaching and mentoring junior team members and fostering professional growth within her teams.